Captain's Call

Navy Networks Implement Mandatory CAC Log-On

The Navy's three major networks are switching to mandatory log on with a Common Access Card (CAC) and Personal Identification Number (PIN).

NMCI (Navy and Marine Corps Intranet) users will be switched over by July, while ONE-NET (OCONUS Navy Enterprise Network) users will be switched by December. IT-21 (Information Technology for the 21st Century) - afloat users - won't switch over completely until about 2010.

To log on at all, computer users will now need to insert their CAC into a card reader, either on a keyboard or separate device, and type in a personal identification number. Remote users will still be required to obtain a user name and password to gain access to email through Outlook Web Access.

Not everyone is subject to mandatory CAC log-on. Some exceptions include functional or role-based accounts (watchstanders), CAC-ineligible accounts (ombudsmen), and server-based computing accounts. Exceptions will be addressed and approved on a case-by-case basis.

Users who still need to update their CAC should contact their local personnel support offices. If a CAC is locked or missing certificates, users can also visit their local RAPIDS (Real-time Automated Personnel Identification System) site or find the nearest site at www.dmdc.osd.mil/rsl/owa/home.

ONE-NET users needing assistance with their CAC should contact their Theater Network Operations Security Center (Yokosuka/Naples/Bahrain), or if at a remote site, their Local Network Support Center.